



## Case Studies

**Activ are currently taking the ECDL/ICDL & e-Citizen market by storm. Commitments to quality, product development and unparalleled levels of customer support have been the keys to our success. The Activ Solution WORKS, first time and every time, with no hidden catches.**

The Activ Solution, through competitive tenders and referral, is now recognised as THE standard for large-scale ECDL implementation; offering a unique 'hub and spoke' approach to Test Centre Accreditation. Our ECDL Partners include:

### **THE UK MINISTRY OF DEFENCE**

The UK MOD began development work with Activ in early 2001, having decided that ECDL should be used to help raise the basic IT skills of all personnel across the Army, Navy, Royal Air Force and MOD Civil Service. Working in Partnership with Activ who provide Training and Testing Software in addition to our unique Managed Support Services, the MOD now boasts over 100 ECDL Test Sites worldwide, with around 20,000 new candidates every year embarking upon the ECDL Qualification. It is our work with the MOD that produced Managed Support; a groundbreaking approach to ECDL Test Centres that now benefits every new Activ Solutions Client.

#### **ECDL in the MOD is controlled by Defence Business Learning, who recently commented that:**

*"... Activ was initially chosen ...after an extensive trial period as providing the solution that offered a greater degree of flexibility and the best value for money for the MOD... the Activ Managed Support has been extensively used during this period to aid in the delivery of the ECDL service; (the system is) running well with excellent ongoing support."*

### **OXFORD UNIVERSITY**

Oxford University adopted The Activ Solution following almost 6 years of delivering ECDL. Having been at the forefront of automated Testing delivery throughout that period, the University's Test Centre staff were well placed to assess the quality of ECDL software delivery. Oxford have been so impressed with the Activ Solution that last year they agreed to host a Seminar for ECDL in Higher Education. That Seminar was attended by representatives of over 40 UK HE Institutions, most of whom are now benefitting from The Activ Solution.

### **HER MAJESTY'S PRISON SERVICE**

Following a competitive tender process involving each of the UK's main Suppliers, Her Majesty's Prison Service has chosen Activ Training as its partners in ECDL, citing the quality of Managed Support on offer at no additional cost as the key differentiator. HMPS plan to offer ECDL Training and Testing to all staff using 'electronic' ECDL logbooks, with a structured Project Management approach being adopted to provide an implementation that is now well underway.

### **WELSH COLLEGES CONSORTIUM**

The Activ Solution continues to set the standard for ECDL delivery. In April of 2005, Activ secured through a competitive tender process a contract to provide The Activ Solution to a consortium of 25 Welsh Further Education Colleges. Activ's focus on Secondary and Tertiary Education in the UK continues to redefine the expectations of the market.

*For further details of The Activ Solution or to arrange to talk with one of our existing clients, please contact us via our website link, on 01234 340 880, or at [activ@activ-training.com](mailto:activ@activ-training.com).*

